

SolidWorks 2012 - STOP: BEFORE YOU INSTALL...

Contained within each media set you will find two SolidWorks 2012 SP1 DVDs:-

- DVD1 - for installing SolidWorks 2012 SP1 on Windows 32-bit
- DVD2 - for installing SolidWorks 2012 SP1 on Windows 64-bit

If you are upgrading SolidWorks from a previous version and have an existing Toolbox installation to upgrade you should use SolidWorks 2012 SP1 or later.

Whether you intend to install SolidWorks 2012 at SP1, or wait until a later service pack, we strongly recommend that you run a pilot and work through the checklist below BEFORE rolling out this new release into your production environment. We recommend completely uninstalling previous versions of SolidWorks before installing the new version; contact our support department by telephoning 0800 018 6954, Monday-Friday, 8:00am-6:00pm, if you are unsure how to do this. Please also remember, when installing SolidWorks you MUST be logged in as the LOCAL Administrator. It is also recommended that you disable your anti-virus software. From our experience, failure to do this can cause instability once the software is installed. Please check http://www.solidworks.com/sw/support/AntiVirus_SW.html for details on tested and supported AV products.

Hardware

- To ensure successful installation and optimum performance, verify that your system complies with the requirements specified under System requirements at the following URL: - <http://www.solidworks.com/sw/support/SystemRequirements.html>
- For optimum performance of graphics in SolidWorks 2012, use the graphics cards and drivers recommended at the following URL: - <http://www.solidworks.com/sw/support/videocardtesting.html>.
- Printing and Plotting – Test compatibility. Is a new driver required?

Note: - SolidWorks 2012 is the last version to be supported on Windows XP

Deployment

- Deployment (Install) method e.g. Individual or Admin Image
- File conversion – Convert as and when or use the task scheduler

Customisation

- Macros – Test function and compatibility
- Hot keys and toolbars – Test function and compatibility on custom items
- Menus – Test function and compatibility on custom items

Viewing

- SolidWorks Viewer – Test with existing data
- eDrawings – Test with existing data

PDM/ Data Management

- Vendor lists support for new release
- Has it been tested with the current release and service pack?
- SolidWorks add-in – Test function and compatibility
- Other workflow/data management tools – Test function and compatibility

Other Add-ins

- Vendor lists support for the new release e.g. CAMWorks, DriveWorks, SmarTeam, etc...
- Has it been tested with the current release and service pack?

Pilot

- Deployment Method
- Test existing parts
- Test existing drawings
- Test existing assemblies
- Test existing workflows
- Review training aides (What's New Training)

Rollout

- Rollout Communications to all departments
- Backup all data (SolidWorks is not backward compatible) including templates, toolbox and library parts.
- Deployment Training Required (What's New Training is Free in January at 11 locations in the UK – Check with your account manager for details)

If you require an engineer on site to install the software please contact your account manager who will provide you with our current service rates.

If you have any difficulty installing the software please call support on 0800 018 6954 between 8:00am and 6:00pm Monday to Friday. Our engineers will try to resolve your issue over the phone, or using WebEx remote assistance, but should a site visit be required this will be charged at our current day rate.

If you are the person responsible for the day to day administration of SolidWorks, please ensure that we have your email address and that you are flagged as a primary technical contact on our database. This can be achieved by calling support on 0800 018 6954 between 8:00am and 6:00pm, Monday – Friday, and will ensure that you are notified of any important information relating to the management of SolidWorks in a timely fashion.